Drees Design Center Frequently Asked Questions

Q: How can I prepare for my first visit to the Design Center?

A: Websites like Pinterest and Houzz are great sources of inspiration, as well as design magazines and model homes. Driving around Drees communities to find exterior color schemes you like is also extremely helpful prior to making exterior finish selections.

Q: What if I can't find what I'm looking for?

A: In the event you are looking for a specific product Drees Homes does not offer, we may be able to submit a Custom Design Request (CDR) to obtain pricing for you. Please be aware that we cannot price all requests due to our construction standards and warranty requirements, but we will gladly work with you to customize your home to suit your style and your needs.

Q: Why do I have to complete my selections so quickly?

A: To ensure there will be no delay to the start of your home, selections must be completed within 21 days after your contract is signed.

Q: May I provide or install my own materials?

A: In order to maintain a high level of quality as well as meet delivery dates, Drees Homes must remain in control of all persons on the premises and all products installed. We cannot allow you to provide or install any of your own materials.

Q: Once I sign my selection sheets, are my decisions final?

A: Once your selections are finalized, orders are placed for materials in your home. As a result, change requests will be reviewed after selections are finalized and, if approved, a minimum of \$200 will be applied to any change.

Q: Can I bring my family and/or friends to the Design Center Selections Appointment?

A: You will be making many important decisions requiring your full attention at the Design Center. Our experience has shown that appointments go more smoothly by limiting distractions.

Q: I work during the week, and it's difficult to take time off for my selections. How much time should I set aside for selections? And can I schedule appointments for evenings?

A: We suggest 3 to 4 hours for the first visit to the Design Center with at least one follow up appointment to finalize. Since we rely on our corporate office staff and trade partners, we conduct appointments during regular business hours. We do offer Saturday appointments for your convenience.

Drees Design Center 5885 Pfeiffer Road Cincinnati, OH 45242 (513) 791-5211 Design Center Hours Tues - Fri: 10-6 Sat: 9-5 Sun & Mon: Closed

